Privacy Policy

Jama Tech Gadgets [PTY] LTD · Reg 2026/260681/07
010 011 3975
info@jamatechgadgets.co.za
Online
Last updated: 29 November 2026

JAMA Tech Gadgets is committed to protecting your privacy in accordance with the Protection of Personal Information Act, 4 of 2013 (POPIA). We only collect what we need and never sell your data.

1. Who We Are

JAMA Tech Gadgets [PTY] LTD ("we", "our", "us") is a South African reseller of gadgets, phones, accessories and clothing, registered under company number 2026/260681/07. We sell and distribute genuine Apple and DJI electronics, alongside other products, across South Africa.

2. What Personal Information We Collect

- Full name
- Phone number
- Email address
- WhatsApp messages and conversation history
- Delivery address (where applicable)
- Product preferences and order history

3. How We Use Your Information

- Process and fulfil your order or enquiry
- Communicate with you about your purchase, delivery, or payment
- Send you invoices, contracts, or receipts
- Notify you of products that match your preferences (only with your consent)
- Comply with our legal obligations
- Resolve disputes or handle complaints

4. WhatsApp Communications

By contacting us via WhatsApp, you consent to us communicating with you through that platform for all order-related matters, including payment reminders, delivery updates, and product queries. We will not add you to group chats or broadcast lists without your explicit consent.

5. Sharing Your Information

- Delivery partners: courier services require your name and contact details to deliver your order.
- Payment processors: we share order and payment details with our payment gateway provider to process transactions securely.
- Legal obligation: if required by a court order or applicable law.
- Business transfers: in the event of a merger or acquisition, personal data may be transferred to the new owner.

6. Data Security

We take reasonable technical and organisational measures to protect your personal information against unauthorised access, disclosure, alteration, or destruction. Our website uses HTTPS encryption for all data transmitted between your browser and our servers.

However, no internet transmission is 100% secure. If you believe your information has been compromised, please contact us immediately.

7. Your Rights Under POPIA

- Access: request a copy of the personal information we hold about you
- Correction: request that we correct or update inaccurate information
- Deletion: request that we delete your personal information (subject to legal retention obligations)
- Object: object to the processing of your personal information for direct marketing
- Complain: lodge a complaint with the Information Regulator of South Africa (inforegulator.org.za)

8. Data Retention

We retain your personal information for as long as necessary to fulfil the purposes for which it was collected, or as required by South African law. Order records are typically retained for a minimum of 5 years for tax and accounting purposes.

9. Cookies

Our website does not use tracking cookies or third-party analytics. We use only technical cookies necessary for the website to function (such as your session and cart data), which are stored locally in your browser.

10. Changes to This Policy

We may update this Privacy Policy from time to time. The most recent version will always be available on our website. Continued use of our website or services after changes are published constitutes your acceptance of the updated policy.

11. Contact Us

For any privacy-related queries, requests, or complaints, contact us: info@jamatechgadgets.co.za or 010 011 3975. Business: JAMA Tech Gadgets [PTY] LTD, Reg 2026/260681/07.